Daftar Isi

LEMBAR PENGESAHAN .............................................................................. i
SURAT PERNYATAAN ............................................................................... ii
ABSTRACT ................................................................................................. iii
ABSTRAK ................................................................................................. iv
KATA PENGANTAR .................................................................................... v
DAFTAR ISI .................................................................................................... vi
DAFTAR TABEL ........................................................................................... ix
DAFTAR GAMBAR ....................................................................................... xi
BAB I ............................................................................................................. I-1
PENDAHULUAN ............................................................................................ I-1
  1.1 Latar Belakang ..................................................................................... I-1
  1.2 Identifikasi Masalah ............................................................................. I-3
  1.3 Pembatasan Masalah ........................................................................... I-3
  1.4 Perumusan Masalah ............................................................................ I-3
BAB II .......................................................................................................... II-1
TINJAUAN PUSTAKA ...................................................................................... II-1
  2.1 Pembahasan Teori Hasil penelitian Relevan ...................................... II-1
    2.1.1 Rumah Sakit .................................................................................. II-4
    2.1.2 Sistem Informasi ............................................................................. II-6
    2.1.3 Sistem Billing .................................................................................. II-6
    2.1.4 Enterprise Architecture ................................................................. II-6
    2.1.5 TOGAF ........................................................................................ II-7
    2.1.6 TOGAF ADM ................................................................................. II-8
    2.1.7 Priciple Catalog ............................................................................. II-13
    2.1.8 Value Chain ................................................................................... II-13
    2.1.9 Unified Modelling Language ......................................................... II-14
    2.1.10 Use Case Diagram ....................................................................... II-14
    2.1.11 Class Diagram ............................................................................. II-15
    2.1.12 Application Portfolio Catalog ...................................................... II-19
    2.1.13 Matrix Gap Analysis .................................................................... II-19
    2.1.14 Data Dissemination Diagram ....................................................... II-19
BAB III ......................................................................................................... III-1
TUJUAN DAN MANFAAT PENELITIAN .......................................................... III-1
3.1 Tujuan Penelitian.............................................................................. III-1
3.2 Manfaat Penelitian........................................................................... III-1
BAB IV ..................................................................................................... IV-1
METODE PENELITIAN ........................................................................ IV-1
4.1 Jenis Penelitian ............................................................................... IV-1
4.2 Tempat Dan Waktu Penelitian ......................................................... IV-1
4.3 Data Dan Sumber Data ................................................................ IV-1
4.4 Metode Pengumpulan Data ......................................................... IV-3
4.5 Instrumen Penelitian ....................................................................... IV-3
4.6 Teknis Analisis Data ....................................................................... IV-4
4.7 Keabsahan Data ............................................................................ IV-5
4.8 Prosedur Penelitian ....................................................................... IV-6
BAB V ...................................................................................................... V-1
HASIL DAN PEMBAHASAN ................................................................. V-1
5.1 Profil Perusahaan ........................................................................... V-1
5.1.1 Sejarah Perusahaan .................................................................... V-1
5.1.2 Visi dan Misi Perusahaan ........................................................... V-1
5.1.3 Struktur Organisasi ................................................................. V-3
5.2 Deskripsi Hasil Penelitian ............................................................... V-3
5.2.1 Proses Pendaftaran Pasien ........................................................ V-3
5.2.2 Proses Bisnis Pemeriksaan Pasien Rawat Jalan/Poli ............... V-4
5.2.3 Proses Bisnis Pemeriksaan Pasien Rawat Inap ...................... V-5
5.2.4 Proses Bisnis Pengambilan Obat .............................................. V-6
5.2.5 Proses Bisnis Pembayaran Tagihan Pasien ........................... V-7
5.2.6 Proses bisnis pendapatan PKD .............................................. V-8
5.3 Pembahasan Hasil Penelitian ......................................................... V-8
5.3.1 Analisis Permasalahan Kebutuhan ........................................... V-8
5.3.2 Hasil Analisis ............................................................................ V-11
5.4 PERANCANGAN ENTERPRISE ARCHITECTURE ...................... V-11
5.4.1 Preliminary Phase ..................................................................... V-12
5.4.2 Principle Catalog ...................................................................... V-12
5.4.3 Phase A : Architecture Vision ................................................. V-13
5.4.4 Value Chain Diagram .............................................................. V-13
5.4.5  Solution Concept Diagram .......................................................... V-14
5.5  Phase B: Business Architecture ................................................... V-15
  5.5.1 Business Architecture Baseline ............................................. V-15
  5.5.2 Business Architecture Target ............................................... V-21
5.6  Phase C: Information System Architecture .............................. V-32
  5.6.1 Data Architecture ............................................................... V-32
  5.6.2 Application Architecture ..................................................... V-36
BAB VI ........................................................................................................ VI-1
  6.1 Kesimpulan ................................................................................ VI-1
  6.1 Saran ............................................................................................... VI-1
DAFTAR PUSTAKA .................................................................................. xii
LAMPIRAN ................................................................................................ xv