

RINGKASAN

PT. Buana Selaras Berjaya merupakan distributor yang bergerak di bidang penjualan spreng. Perusahaan ini baru berdiri di tahun 2018. Untuk gudang perusahaan sendiri masih tergolong baru karena baru beberapa bulan berdiri dari mulai bulan Mei 2018 sampai sekarang dan PT. Buana Selaras Berjaya ini memiliki Sistem Informasi *Warehousing* Namun, sistem informasi ini belum pernah melakukan evaluasi terhadap Sistem Informasi maupun Teknologi Informasi yang telah diterapkan dari sisi kemajuan mencapai tujuan serta nilai tata kelola dan manajemen teknologi informasi. Sehingga sampai saat ini unit sistem informasi *warehousing* ini belum dapat mengetahui sejauh mana manfaat dan dampak yang diperoleh dari penerapan SI/TI tersebut terhadap progresivitas pencapaian tujuan dikaitkan dengan pengelolaan sistem informasi, apa yang menjadi kekurangan, serta apa tawaran solusinya dan COBIT 5 & *Domain Deliver, Service, and Support* (DSS) dipilih karena sesuai dengan kondisi tata kelola teknologi informasi di PT. Buana Selaras Berjaya yang diaplikasikan pada sistem informasi *warehousing* saat ini, yang telah direncanakan (*plan*), telah dibangun (*build*), dan sekarang sedang dijalankan (*run*) juga sistem informasi ini sangat berpatokan terhadap *workflow* dan *business process* dikarenakan berkaitan dengan pendistribusian barang. Beberapa domain lain seperti *Align, Plan, and Organize* (APO) akan lebih sesuai jika diterapkan pada tata kelola teknologi informasi yang belum dijalankan atau masih bersifat baru, domain *Build, Acquire, and Implement* (BAI) akan lebih sesuai jika diterapkan pada suatu unit yang khusus berperan sebagai pembangun (*developer*) atau jika ada intensi memperbaiki tata kelola teknologi informasi yang telah dibangun dalam segi yang lebih teknis, domain *Monitor, Evaluate and Asses* (MEA) akan lebih sesuai jika tata kelola teknologi informasi telah dibangun dan telah berjalan, serta pelaksanaan monitoring dilakukan oleh pihak internal, mengingat *monitoring* dengan audit mempunyai intensitas berbeda, *monitoring* lebih sering dilakukan dalam jangka waktu tertentu daripada audit sehingga MEA akan lebih sesuai untuk *monitoring*, bukan audit.

Kata Kunci: COBIT 5, *Domain Deliver Service & Support*, Sistem Informasi *Warehousing*, *Align, Plan, and Organize*, *Build, Acquire, and Implement*, *Monitor, Evaluate and Asses*, Teknologi Informasi

SUMMARY

PT. Buana Selaras Berjaya is a distributor engaged in the sale of bed linen. This company was only established in 2018. As for the company's warehouse itself, it is still relatively new because it has only been established for a few months, starting from May 2018 until now. PT. Buana Selaras Berjaya has a Warehousing Information System. However, this information system has never conducted an evaluation of Information Systems or Information Technology that has been applied in terms of progress towards achieving the goals and values of information technology governance and management. So far the warehousing information system unit has not been able to know the extent of the benefits and impacts obtained from the application of IS / IT to the progressive achievement of objectives associated with managing information systems, what is lacking, and what is the solution offer. COBIT 5 & Domain Deliver, Service, and Support (DSS) were chosen because they are in accordance with the conditions of information technology governance at PT. Buana Selaras Berjaya which is applied to the current warehousing information system, which has been planned, has been built, and is now being run, also this information system is very much based on workflow and business processes because it is related to the distribution of goods. Some other domains such as Align, Plan, and Organize (APO) will be more suitable if applied to information technology governance that has not been implemented or is still new, the Build, Acquire, and Implement (BAI) domains will be more suitable if applied to a unit that is specifically acts as a developer (developer) or if there is an intention to improve the management of information technology that has been built in more technical terms, the domain Monitor, Evaluate and Asses (MEA) will be more suitable if the information technology governance has been built and has been running, and the implementation monitoring is carried out by internal parties, considering that monitoring with audits has a different intensity, monitoring is more often done within a certain period of time than auditing so that the MEA will be more suitable for monitoring, not audit.

Keywords: COBIT 5, Domain Deliver Service & Support, Warehousing Information Systems, Align, Plan, and Organize, Build, Acquire, and Implement, Monitor, Evaluate and Access, Information Technology