Preface from the Editors

The SEAAIR 2005 Indonesian Conference represents the fifth international conference of the Southeast Asian Association for Institutional Research. Given the significant environmental changes facing higher both at the institutional and national/international levels, we believe that the conference theme "Higher Education Reform: Facing Local and Global Changes" is very appropriate platform for academics, researchers and university managers to consider at this Bali conference.

This year it has been determined that only refereed full papers shall be presented at the Conference. Regrettably this has meant that those papers rejected by the referees could neither be presented at the conference nor included within this refereed proceedings. However, we believe that maintenance and enhancement of the quality of the papers is an important objective for SEAAIR to pursue.

The papers are based on experiential and conceptual research undertaken in the universities and higher education institutions drawn from the region as well as the United Kingdom, Australia and Mexico. We believe that this is a valuable collection of papers covering the full gamut of institutional research including quality issues, institutional reviews, teaching and learning developments, strategic management and other related matters.

We hope that this collection of papers will assist you to benefit from the range of perspectives provided at the local, regional and international levels. It is also believed that the papers will provide knowledge and insights that will assist the readers to plan and adapt to changes facing them from higher education reforms and to place their institution/ organisation in the best position to gain from the competitive environment.

Finally we would like to express our gratitude to all who have contributed to the development of the 2005 SEAAIR Conference and these Proceedings.

Warm regards

Dr. Raj sharma & Dr. Petrina Faustine, MM., MSc. Joint Editors SEAAIR 2005 Indonesia Conference Refereed Proceedings